



# TERMS AND CONDITIONS

## LTL Policy:

Core Recovery Company (CRC) offers an LTL freight cost allowance of up to 25% of the value of the shipment, after final inspection. Vendor must provide accurate pallet dimensions and weight when requesting a pick-up. Domestic shipping will be arranged by CRC to ensure the lowest freight cost available, within 48 hours of request. If the cost of the freight is more than 25% of the total value of the shipment, CRC will deduct the difference in cost from the purchase order total. Accessorial fees such as lift gate, residential, and limited access will be deducted from the total. The shipped pallets are the sole responsibility of the vendor. CRC will not be liable in any way for any cartridges that are physically damaged during shipping. If damage occurs during the shipping process, it is the vendor's responsibility to file any/all claims with the freight carrier and provide proof of the original condition of the product before the freight left the shipper's facility. Each pallet must be labeled with CRC's purchase order number, the vendor's company name and a pallet number identification if shipping multiple pallets - for example - 1 of 20, 2 of 20 etc. Please provide a packing list of all cartridges being shipped. To avoid damage, pallet(s) should be large enough to house the shipment without overhang and exceeding weight capacity and the height of the pallet(s) should not exceed 7 1/2 feet. The boxes must be secured to the pallet using shrink-wrap, strapping, and/or corner board to avoid tip over during transport.

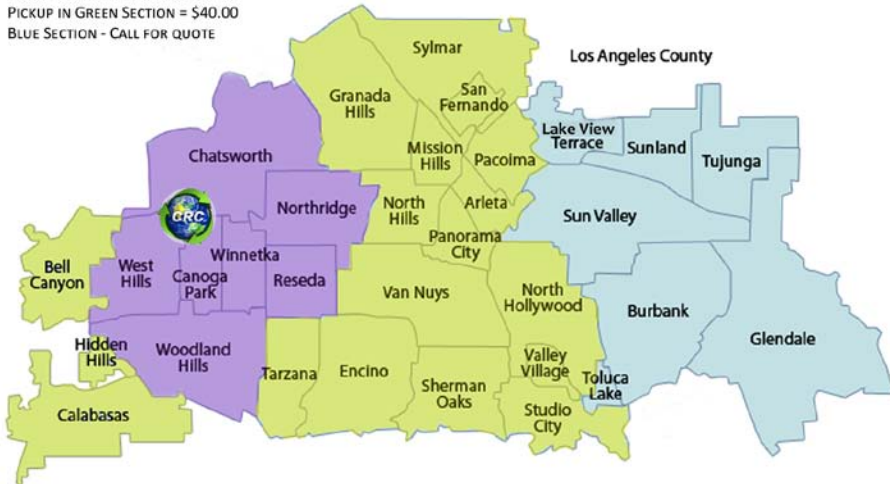
## ARS Label Policy:

Smaller quantities of cartridges are accepted by CRC and may be shipped **ground**, either by using prepaid shipping labels provided by CRC or as arranged by the vendor. If the cost of the freight is more than 25% of the total value of the shipment, CRC will deduct the difference in cost from the purchase order total. If using prepaid labels, the cost of the freight is equal to the amount of labels used times **\$17.50 per label**. Cartridges should be packaged with sufficient protective packaging to avoid damage during shipping. **The total weight for each box cannot exceed 49.0 lbs. Boxes weighing 50 lbs or more will be assessed a fee of \$25.50+ current peak season fee, per box, which will be deducted from the purchase order total. Box girth dimensions must not go over 105 inches. Any box measuring over 105 inches in girth will be assessed a \$16.00+ current peak season fee, per box, which will be deducted from the purchase order total. Fees are subject to change without notice.** The shipped boxes are the sole responsibility of the vendor. CRC will not be liable in any way for any cartridges that are physically damaged during shipping. If damage occurs during the shipping process, it is the vendor's responsibility to file any/all claims with the freight carrier and the vendor is still liable for the cost of the label(s). Each shipping box must be labeled with CRC's purchase order number, the vendor's company name and a box number identification if shipping multiple boxes - for example - 1 of 10, 2 of 10 etc. Please provide a packing list of all cartridges shipped in each box.

## Driver Pick-up:

CRC can provide free local driver pick-up to the areas in purple and green if the shipment is valued at over \$350.00. A fee will be deducted from your purchase order total where the order value is under \$350.00. Please see map for pick-up fees by location. Scheduling of driver pick-up is subject to driver availability. Please allow 5-7 days to arrange a pick-up.

PICKUP IN PURPLE SECTION = \$25.00  
PICKUP IN GREEN SECTION = \$40.00  
BLUE SECTION - CALL FOR QUOTE



## General Information:

Please note: **CRC does not pay for or accept, modified, cloned/counterfeit cartridges, or items not on the CRC Buy-Back list.** All orders are carefully inspected upon receipt in the order they are received. Inspection results are documented by CRC on Receiving Reports and a copy is provided with payment. CRC is not liable for missing cores due to vendor's error. Cores that are found to be defective or rejected after the inspection process will be properly disposed of. **CRC will apply a disposal fee of \$.25 per cartridge, against the balance of the payment, for non qualifying cartridges.**

Cartridges are valued by the Buy-Back price in effect on the date the purchase order is requested from CRC; **purchase order is valid for 30 days only.** If purchase order is expired, please request a new purchase order number before shipping your order. If order is shipped without requesting a new purchase order number, the order will be priced based on the Buy-Back pricing in effect on the date when the order is received. Current Empty Cartridge Buy-Back pricing is located on the CRC website, [www.corerecovery.com](http://www.corerecovery.com). Prices are reviewed regularly by CRC and are subject to change without notice. Payment for acceptable toner cartridges will be made to the vendor approximately **thirty-one (31)** business days after final receipt and inspection for all usable cartridges. Payment for acceptable inkjets will be made to the vendor approximately **thirty-one (31)** business days after final receipt and inspection for all usable inkjets. Mixed lot shipments containing both toner cartridges and inkjets will be paid approximately **thirty-six (36)** business days after final receipt and inspection for all usable cores. Be sure we have the correct address for payment. Payment will be voided 180 days after check issue date.

CRC intends to provide accurate information on its Empties Buy-Back List. CRC shall not be held liable for mis-identified cartridges based on the information provided in the Empties Buy-Back List. Use of manufacturer names of business machines and products mentioned in the Empties Buy-Back List are intended to show compatibility of cartridges with the mentioned business machines and products only. CRC's only liability to the vendor associated with any cartridges it purchases from the vendor is limited to return of cartridges at CRC's option. All items are subject to final acceptance by CRC. CRC shall not be liable for any loss of the vendor's profits, business interruption, loss of business information or other special, indirect or consequential loss.

Thank you for choosing CRC as your empty cartridge recycler. If you have any questions regarding these terms and conditions, please contact CRC at (866) 267-3132 or visit our website at [www.corerecovery.com](http://www.corerecovery.com).